



Confidentiality Policy

Our company is committed to protecting your privacy

Betel Tours - Asia My Way is aware of the importance of respecting the privacy and confidentiality of the personal data it processes, and is committed to protecting the personal data you entrust to us.

You will find below the measures we take with regard to this category of data. Our privacy policy may be modified in accordance with legal developments and regulations.

Data Collected

Betel Tours - Asia My Way only collects and processes data that is strictly necessary for the purposes for which it is used and is necessary for the provision of the services offered by Betel Tours - Asia My Way.

All data processed comes from the registration of information provided directly to Betel Tours - Asia My Way.

Some information is compulsory, as it is essential for the processing of your requests, while other information is optional, enabling us to get to know you better.

Unless otherwise clearly indicated on the personal data entry form, the data collected by Betel Tours - Asia My Way will not be transferred to third parties.

Betel Tours - Asia My Way guarantees that the information recorded will be treated in the strictest confidence.

Purpose of data processing

In accordance with the European 2016/769 'General Data Protection Regulation' (hereinafter referred to as the 'GDPR'), Betel Tours - Asia My Way uses data for explicit, legitimate and specific purposes.

The purposes of the data processing carried out are as follows:

- Management of your subscriptions to our newsletters, email or SMS notifications, events and other requests
- Management of your account, options and services chosen by you, follow-up of your projects and responses to your requests and needs.

Personal Information

In accordance with the European 2016/769 GDPR, Betel Tours - Asia My Way informs you clearly and unequivocally when it collects your data, of the processing operations it carries out, in particular by informing you of :

- Betel Tours - Asia My Way - #21 Alley 225 - Quan Hoa Street - Cau Giay District – Hanoi - Vietnam - The purpose for which your personal data is collected - Cf. 'Data Collected' paragraph
- The existence of your rights and how to exercise them (right to information, access, rectification and opposition) for all data concerning you - Cf. 'Respect for Individual Rights' paragraph - Recipients of your data: Betel Tours - Asia My Way is the sole recipient of your data.
- The existence of cross-border data flows outside the EU, where applicable.
- In addition, Betel Tours - Asia My Way retains your data for the period strictly necessary for the operations for which it was collected, in compliance with the law.

Betel Tours - Asia My Way is committed to ensuring the physical and logical security of the data you entrust to us.

Respect for Individual Rights

In accordance with the European 2016/769 GDPR, you have the right to information, access, rectification and opposition on legitimate grounds to data concerning you and processed by our services.

You may at any time request to be removed from our mailing list and to have all your accounts and data deleted.

To exercise your rights, please send your request, together with a copy of a signed identity document, to :

Betel Tours - nhuong@beteltours.com.vn

Asia My Way - raphael@asiamyway.fr